INTRODUCTION:

This document is intended to guide current PDREP users in the use of Release 5.0 of PDREP. This is not intended to serve as a comprehensive user manual or procedural guide but instead should be used to familiarize the user with major changes in the new release.

Great care was exercised in the design and development of Release 5.0 to ensure that users would find that the functions performed in PDREP would be essentially unchanged. Particular attention should be paid to the changes in system navigation and to the functional enhancements that have been made throughout the program.

The NSLC Det Portsmouth's Help Desk is available to answer any questions or to address any concerns not addressed in this document. For additional training resources, assistance or support, please contact the Help Desk at:

E-Mail: webptsmh@navy.mil
Commercial: (603)431-9460, Ext 486
DSN: 684-1690/1712/1371, Ext 486

Fax: (603)431-9464

I. LOGGING ON.

From the NSLC Det Portsmouth's Home page click on the PDREP, Red/Yellow/Green, Level I/SubSafe, Feedback or Supplier Audit link. Click on the "Logon" link. The following screen will appear:

Product Data Reporting and Evaluation Program (PDREP)

DoD Warning

This is a Department of Defense computer system. This computer system, including all related equipment, networks and network devices (specifically including internet access), are provided only for authorized U.S. Government use. DoD computer systems may be monitored for all lawful purposes, including to ensure that their use is authorized, for management of the system, to facilitate protection against unauthorized access, and to verify security procedures, survivability and operational security. Monitoring includes active attacks by authorized DoD entities to test or verify the security of this system. During monitoring, information may be examined, recorded, copied and used for authorized purposes. All information, including personal information, placed on or sent over this system may be monitored. Use of this DoD computer system, authorized or unauthorized, constitutes consent to monitoring of this system. Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal or adverse action. Use of this system constitutes consent to monitoring for these purposes.

Government Logon

Contractor Logon

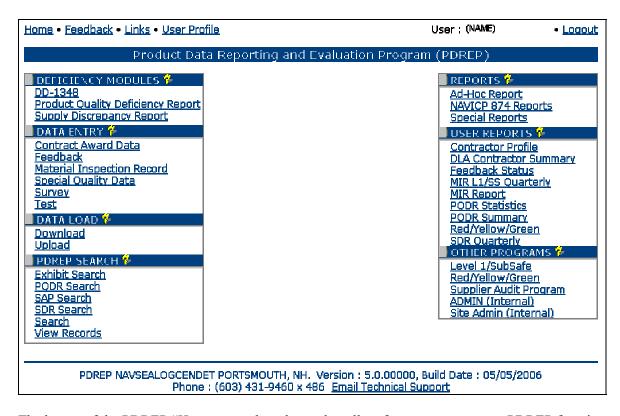
II. GOVERNMENT LOGIN:

Click on the Government Logon link on the welcome screen.

	Instructions 1. Enter User Id and Password 2. Click Login 3. If you do not remember the Password, dick 'Forgot Password?' link	
User Id:		
Password:	Forgot Password?	
	Login	

Government users log in by the same methods as before with two exceptions: User ID and password are now case sensitive and in future passwords will require special characters like punctuation marks, etc.

III. PDREP HOME PAGE



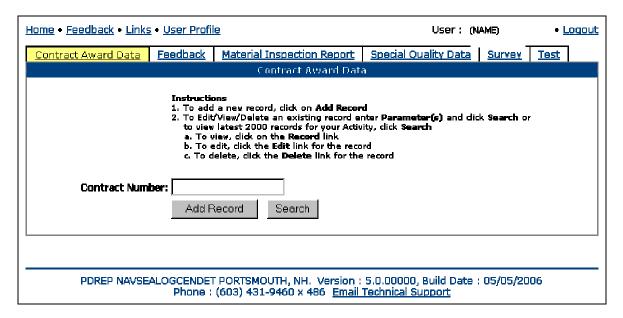
The layout of the PDREP "Home" page has changed to allow faster access to most PDREP functions. The most significant changes include:

- **Home:** The "Home" link appears in the upper left corner of most pages throughout PDREP and will return the user to the PDREP Home page.
- **Feedback:** The "Feedback" option has been relocated so that it can be accessed from most PDREP pages without navigating back to the Home page.
- Links: The "Links" selection is available from most pages and will bring up a new browser window from which the user can link to several web sites outside of PDREP. The image below shows the available outside systems.

External links				
WEBFLIS	Need a WEBFLIS account			
IHS Haystack Lookup	General Data Searches			
<u>Procurement Gateway</u>	For requests for quotations and contract awards use			
DFAS Req. Search	For DFAS Requisition Searches use			
CRITICAL SUPPLIER LIST	For EBC CRITICAL SUPPLIER LIST			
PDREP NAVSEALOGCENDET PORTSMOUTH, NH. Version: 5.0.00000, Build Date: 05/05/2006 Phone: (603) 431-9460 x 486 <u>Email Technical Support</u>				

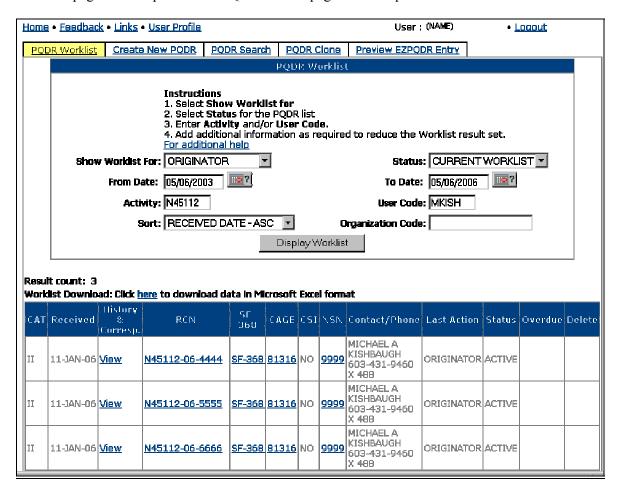
• User Profile: All government users may now access their user profiles from most pages, allowing the user to update contact information, distribution lists and password.

- **Help Icons:** There are yellow "question mark" icons in various places throughout the application. Clicking on a question mark will call up a new window providing help text/field definitions for the relevant area.
- Menu Groups: The data entry programs, searches and reports are grouped together on the welcome page menus to make them more accessible. Items within a group can be accessed while working with another function in that group (as shown below for the "Data Entry" group). While entering Contract Award Data, user can navigate to the other data entry functions without returning to the Home page.



- Save and Cancel Conventions: Release 5.0 uses a consistent set of conventions to save information and/or exit the current page. "Save" saves all changes to the current page without exiting. "Save and Exit" saves all changes and returns the user to the previous menu or page. "Cancel" replaces the "Back" button from previous versions and will return the user to the previous menu or page without saving any changes and without prompting the user to save.
- **Tab Keys:** When performing data entry functions, the <TAB> key moves from any data field directly to the next data field throughout the data entry modules as well as the PQDR, SDR and SAP modules.

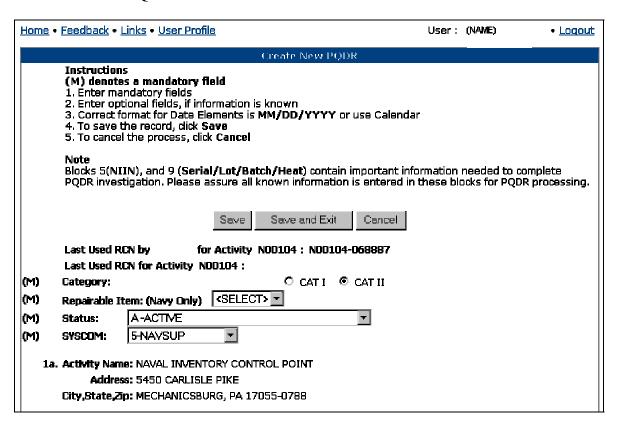
IV. PQDR SYSTEM NAVIGATION. When the user clicks on "Product Quality Deficiency Reports" the system will display the PQDR Worklist input page by default. All other PQDR tools are also accessible from this page. This replaces the "PQDR Home" page from the prior version of PDREP.



Worklist. The PQDR Worklist provides the user with some new capabilities:

- Status: The "Status" option defaults to "CURRENT WORKLIST", which shows PQDRs pending action at the specified level for the specified Activity, User Code, and/or Organization Code. A status of "OPEN" displays PQDRs currently under investigation which match the worklist criteria. "CLOSED" displays PQDRs matching the criteria where the investigations have been completed/declined and the PQDRs have been closed.
- **Dates:** The worklist results may now be filtered to a specific date range. The date range defaults to the current date minus three years and can be changed as desired.
- **Organization Code:** "This filters the worklist results to include only PQDRs where one of the individual points of contact (Originator, Screening, Action or Support Point) has identified the specified Organization Code in their User Profile.
- Excel Exports: The worklist (along with most other PQDR reports and search results) can be exported directly to Microsoft Excel by clicking the download link that appears immediately above the search results.

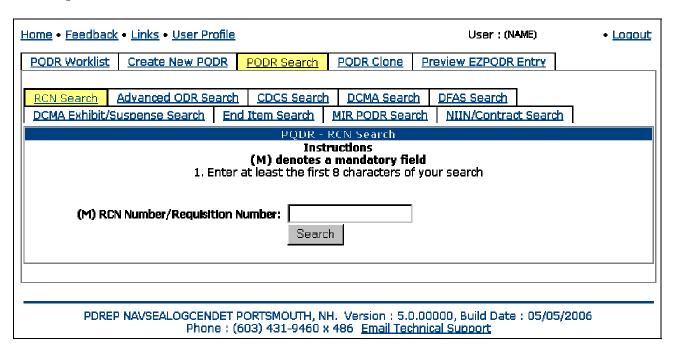
V. CREATE NEW PODR



Significant changes to the PQDR Originator page include:

- **Single Page Layout:** A PQDR can be created from a single page, from the assignment of the RCN through completion of all of the PQDR origination blocks.
- **Repair Facility's CAGE Code:** Allows the user to identify the CAGE code of the supplier as belonging to a government repair facility in addition to a manufacturer or a vendor.
- Originator's Recommendation: Block 22j on the PQDR input page allows the originator to specify what the desired outcome is from the submission of the PQDR (e.g. credit only, credit and full investigation, etc.). The originator may also supply an optional Material Return Address to indicate where the exhibit or replacement material should be returned to upon disposition.
- Creating a PQDR from an MIR: Refer to "PQDR Clone".

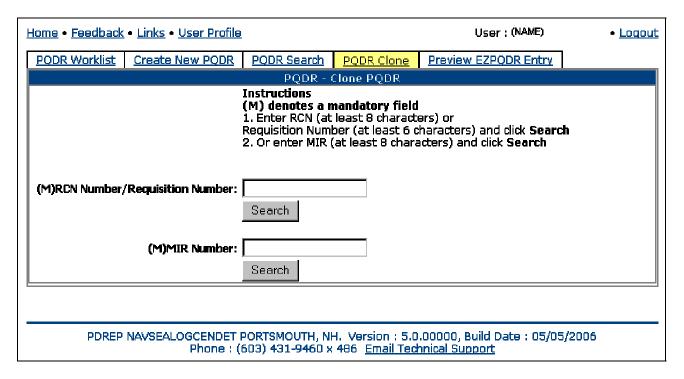
VI. PQDR SEARCH



Significant changes to the PQDR Searches include:

- Navigation: All PQDR searches can be accessed from a single page as displayed above, and that page is accessible at any time while working in the PQDR module without returning to the Home page. This eliminates the previous "Quick Links" option.
- Date Ranges: All date-limited searches have a default date range of the current date minus three years.
- Advanced QDR Search: Worklist status (Current, Open, Closed, and All) has been added as an optional filter for this search.

VII. PODR CLONE



The process of cloning a PQDR includes some enhancements, including the changes to the origination page as discussed in "Create New PQDR". Creating a PQDR from an MIR is now done from the "Clone PQDR" page instead of from the "Create New PQDR" page. Significant changes include:

- **Search Tool:** Users can enter a partial RCN, Requisition Number or MIR number and search for records matching the criteria. The RCN will default to the last RCN viewed since logging in if applicable.
- **Single Page Layout:** Just as in "Create New PQDR", all of the data fields for the cloned PQDR (including the new RCN) will appear on a single page.

VIII. PQDR BASE PAGE



Significant changes to the PQDR base page include:

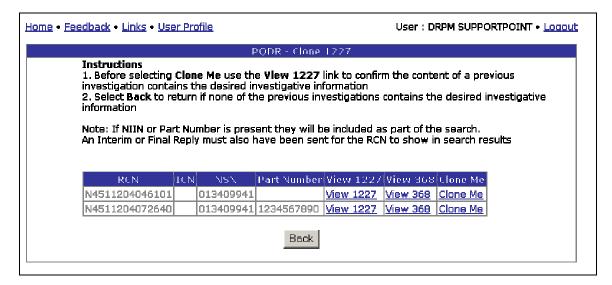
- Choose Level: The links for all four PQDR working levels (Originator through Support) will appear in this section instead of being "grayed out" as in the prior release. If a user clicks on the link for a level where he/she is not authorized then a "no access" error message will be displayed.
- Quick Views: PQDR "History" and "View Points of Contact" now appear in this area, eliminating the use of the "Ouick Links" menu.
 - View Points of Contact: Any user may now view the points of contact related to a PQDR investigation from this link. Any of those four points of contact may also edit at least their own contact information. The Action and Support Points can edit the contact information of any point of contact. Users may also add new entries to the Points of Contact list in their user profile "on the fly" from this page so that new Government Investigators and Contractor Investigators can be added without abandoning changes to the current page. Users can also add to their e-mail distribution lists from this page in the same fashion.
 - History: The PQDR History page now includes links to view the SF-368 or the DD1227 form. The History page still opens in a separate browser window but can now be re-sized to the user's preference.

New Fields on DLA Fields Page:

- **Requisition Number:** Requisition Number (block 10b) can now be edited from the DLA Fields page.
- CAGE Code: Manufacturer CAGE Code (block 7b) can now be edited from the DLA Fields page.

IX. CLONE 1227 (SUPPORT POINT)

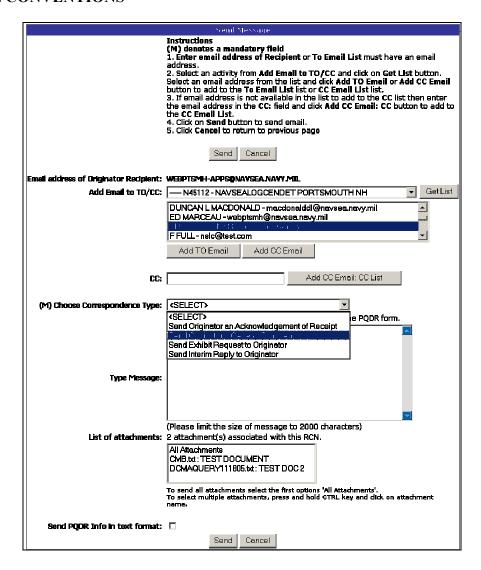
This is a new feature in this release. If a reported deficiency was previously investigated then the results of the previous investigation can be copied automatically to the current investigation.



To clone a 1227:

- 1) Click "Clone 1227" from the Support Point base page (or "Clone Investigation Data" from the Govt Repair Facility base page). The user can also click "Clone List" on the "Input 1227 Data" page and get the same result.
- 2) The results will display a list of previously investigated PQDRs for the same NSN.
- 3) View the 1227 or SF-368 to confirm that the previous investigation results apply to the current PQDR.
- 4) Click "Clone Me" and the contents of DD1227 blocks 12 through 17 will be copied to the current PQDR.

X. E-MAIL CONVENTIONS

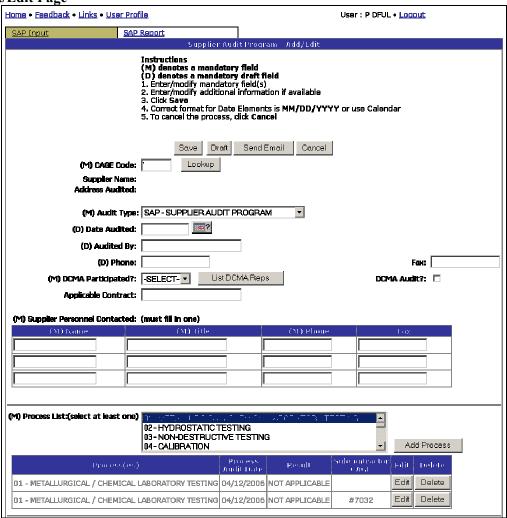


Significant changes to the messaging and email capabilities include:

- Addressing: The user can now select "TO" and "CC" addresses from a single address lookup. Choose an activity from the "Add Email to TO/CC:" drop down list, then click "Get List" and a list of PDREP users at the selected activity will display. Choose one or more recipients and then click "Add TO Email" or "Add CC Email" to add the selected recipients to the desired address field. Adding a CC address manually is done in the same manner as in the prior version. Enter the address into the "CC:" field and click "Add CC Email: CC List".
- Attachments: If there are files attached to the PQDR then the user can choose to include any, all or none of the attachments in the e-mail message. Under "List of attachments" select "All Attachments" or select individual attachments and hold down the <Ctrl> key on the keyboard to select more than one. To de-select any or all attachments, hold down the <Ctrl> key and click on the previously selected attachment to de-select it.
- **Send PQDR Info in Text Format:** A copy of the SF-368 in HTML format accompanies e-mail messages by default. Some recipients may have difficulty receiving HTML formatted e-mail and if so then the user can select this check box to include the relevant PQDR fields in text-only format.

XI. SUPPPLIER AUDIT PROGRAM (SAP)

SAP Input/Edit Page

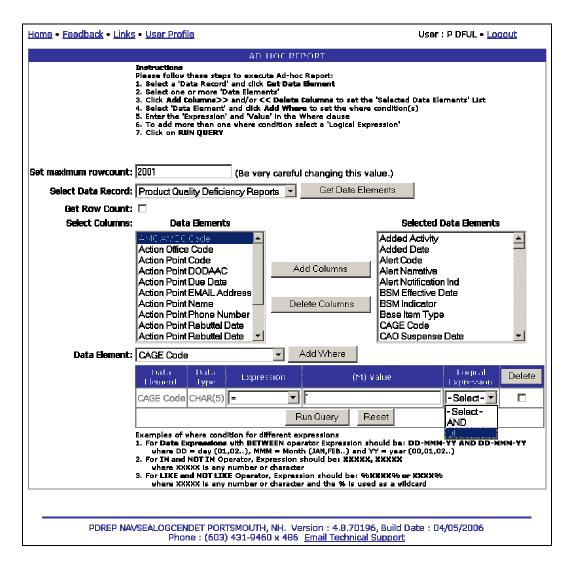


Significant changes to the Supplier Audit Program include:

- **Send Email:** Information and correspondence regarding the audit can now be sent and tracked via standard PDREP messaging conventions. This means that the correspondence history for a Supplier Audit can also be viewed from the lookup or reports pages.
- Add New Subcontractor CAGE: If a subcontractor performing an audited process does not have a CAGE code, the system can generate a "dummy" code to allow completion of the audit. To add a new subcontractor CAGE code to any process, follow these steps:
 - o Add the desired process.
 - Click "Lookup" next to the Subcontractor CAGE field.
 - On the resulting page, click "Add New CAGE".
 - Complete at least the mandatory fields on the resulting page and click "Add". The system will generate a "dummy" CAGE for the new subcontractor and insert it into the Subcontractor CAGE field.

XII. AD-HOC REPORT.

There have been some enhancements and changes to the Ad-Hoc Reports tool and the navigation of reports has been changed as discussed in Section II of this document under "Menu Groups".



Changes to the Ad-Hoc Reports tool include:

- **Single Page Layout:** The selection of data elements and report criteria is now done from a single page to ease navigation.
- Excel Exports: The output from any query can now be exported directly as an Excel spreadsheet without going through a process of format selection as was the case in the prior version.
- **Improved Instructions:** The instructional text for general use and for entry of report criteria has been improved. Note that examples of the syntax for report criteria ("where" conditions) have been provided for user guidance.
- **SQL Display**: The actual query that was created is now displayed on the output page in Structured Query Language (SQL). Users may no longer paste SQL directly into the report tool (note the

absence of the "Paste Query" function) due to data security and system issues but any query may be copied and e-mailed to the PDREP help desk for repeat use. The help desk will either run the query as directed by the requestor, or submit it for inclusion in the system as a standard report if applicable. When emailing the help desk, be sure to tell them if any of the where clauses need to be changed and what format for your output. Options are:

ASCII, Comma Delimited Tab Delimited Other Delimited Character HTML Table XLS File

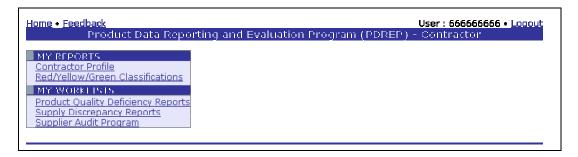
XIII. CONTRACTOR LOGIN.

Click on the Government Logon link on the welcome screen and the following screen displays.

Instructions 1. Enter DUNS and MPIN 2. Click Login	
DUNS:	DUNSPLUS4:
MPIN:	
Login	

Contractors log in to PDREP using their DUNS and MPIN (Marketing Partner Identification Number) as registered in the Central Contractor Registration. For more information or assistance refer to http://www.ccr.gov.

CONTRACTOR HOME PAGE. When a contractor has logged in, the following menu will display:



Contractors may run reports for their individual company and Red/Yellow/Green classifications. They may input or respond to Product Quality Deficiency Reports (PQDRs) or respond to Supply Discrepancy Reports (SDR). Contractors may also view the history of Supplier Audits conducted at their facilities.

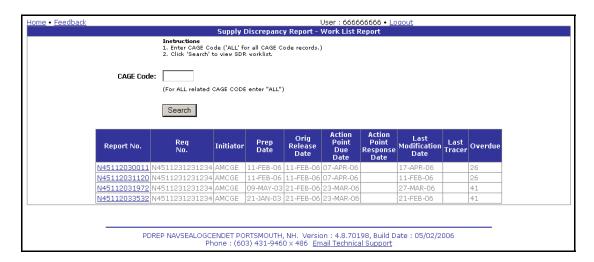
PQDR. Clicking the "Product Quality Deficiency Reports" link will bring the contractor automatically to the PQDR worklist page. The inputs for this page default to show the worklist for PQDRs pending investigation responses from the contractor for the primary CAGE code associated with the contractor's DUNS.



- To view PQDRs pending response for all CAGE codes associated with the contractor's DUNS enter "ALL" in this field. Click "Search" to retrieve the worklist.
- To see only PQDRs which were submitted by the contractor on Government Furnished Material, select "Show Worklist for: Originator" and select the desired Status of "Open" for PQDRs currently in process or "Closed" for PQDRs which have been investigated and closed.
- In the Worklist results, click on any RCN to see the SF368 as a read-only document.
- Click "Input 1227" to enter the results of a contractor investigation in response to a request from DCMA.
- Click "Send" under "Return to Govt Investigator" to return the PQDR to the DCMA investigator.
- Under "Send Message to:" a link will appear to allow the contractor to send correspondence to the DCMA investigator requesting the investigation or to the government point of contact conducting the investigation on a PQDR submitted by the contractor.

The contractor may also view the points of contact involved in any PQDR investigation and view any documents, images or other files attached to the PQDR.

SDR. "Supply Discrepancy Reports" link will bring the contractor automatically to the SDR worklist page. The inputs for this page default to show the worklist for SDRs pending responses from the contractor for the primary CAGE code associated with the contractor's DUNS.



To view SDRs pending response for all CAGE codes associated with the contractor's DUNS, enter "ALL" in the CAGE Code field. Click "Search" to retrieve the worklist.

• Click any Report No. in the Worklist results to enter the action point response (the back of the SF364) and to return the SDR to the originator.